

Big insurance is big business, and it stands between Wisconsin patients and the health care we need. Here in Wisconsin, it has our people and hospitals stuck in that middle ground — and paying a high price.

## WHAT IT MEANS TO BE

# STUCK IN THE MIDDLE



## Hospitals and Care Providers

**12 hours**

a week spent on prior authorization (PA) tasks instead of patient care

**61%**

of doctors are concerned that the use of automated AI decision-making increased PA denials

**\$25.7 billion**

spent by hospitals and health systems in 2023 contesting insurers' denials — a 23% increase over 2022

**74%**

of nurses say insurance policies reduce the quality of care

**94%**

of doctors say PA causes delays in care

**69%**

of 2023 contested claims were eventually paid by insurers

**78%**

of doctors report that PA led frustrated patients to abandon care altogether

**Nearly \$18 billion**

was wasted on appealing 2023 claims that ultimately were approved

**95%**

of doctors report PA contributes to burnout, in an industry already struggling with staffing shortages

## Patients

**93%**

experience delays in care due to insurance policies

**83%**

want health care providers, not insurance, to determine their care

## The Middlemen



Just 9 companies, known as the **Big 9**, make up the lion's share of health care middlemen

As of 2022, the Big 9's revenue equaled **45%** of America's health care costs

Just 4 private health insurers account for **50%** of all enrollments

Sources: American Medical Association, American Hospital Association, The Economist, Premier

Wisconsin Patients and Hospitals Are

**STUCK IN THE MIDDLE**